

STUDENT LOAN DEBT COLLECTION PAID INTAKE & ANALYSIS QUESTIONNAIRE (\$75.00 Analysis Fee)

IMPORTANT NOTICE (PLEASE READ)

This questionnaire is part of a **paid intake analysis service**.
The **\$75.00 fee covers professional review and analysis** of the information you provide.

This service:

- identifies documentation gaps, inconsistencies, and potential violations
 - evaluates whether further action may be appropriate
 - does **not** guarantee a specific outcome
 - does **not** include writing letters or legal documents
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SECTION 1 — CLIENT IDENTIFICATION

1. Full legal name (as shown on collection notices):
 2. Any other names used on loan records:
 3. Mailing address:
 4. Email address:
 5. Phone number:
 6. State of residence:
 7. Have you lived in another state since the loan originated?
☐ Yes ☐ No
If yes, list state(s) and approximate dates:
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SECTION 2 — LOAN BACKGROUND

8. Type of student loan (check all that apply):
☐ Federal
☐ FFEL
☐ Perkins
☐ Private
☐ Unsure / Mixed
9. Original lender or loan program (if known):
10. School(s) attended related to this loan:

11. Dates of attendance (approximate):
 12. Did you complete the program? ☐ Yes ☐ No
 13. Approximate original loan balance:
 14. Current balance being claimed by the collector:
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SECTION 3 — SERVICING & HISTORY

15. List any loan servicers you remember (in order if possible):
 16. Were you notified in writing when servicers changed?
☐ Yes ☐ No ☐ Unsure
 17. Do you recall receiving periodic billing statements before default?
☐ Yes ☐ No
 18. Have you ever received a complete payment history?
☐ Yes ☐ No
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SECTION 4 — DEFAULT & CHARGE-OFF

19. Do you know when you first missed a payment?
☐ Yes ☐ No
If yes, approximate date:
 20. Were you notified that the loan was in default?
☐ Written notice
☐ Verbal notice
☐ No notice
☐ Unsure
 21. Were you notified that the loan was **charged off**?
☐ Yes ☐ No ☐ Unsure
 22. Approximate date of charge-off (if known):
 23. Did the charge-off notice include a breakdown of:
 - principal? ☐ Yes ☐ No
 - interest? ☐ Yes ☐ No
 - fees? ☐ Yes ☐ No
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SECTION 5 — THIRD-PARTY DEBT COLLECTOR

24. Name of the current debt collection agency:
25. Date you first heard from this collector:
26. Method of first contact:
☐ Letter ☐ Phone ☐ Email ☐ Credit report
27. Did the first written notice include:
- amount of debt? ☐ Yes ☐ No
 - name of creditor? ☐ Yes ☐ No
 - notice of your right to dispute within 30 days? ☐ Yes ☐ No
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SECTION 6 — VALIDATION & DISPUTES

28. Have you ever disputed this debt in writing?
☐ Yes ☐ No
29. If yes:
- Date dispute was sent:
 - Method (mail, email, other):
30. Did the collector respond?
☐ Yes ☐ No
31. If yes, what did they provide? (check all that apply)
☐ Account summary only
☐ Payment history
☐ Copy of promissory note
☐ Proof of ownership / assignment
☐ Affidavit only
☐ Other:
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SECTION 7 — COLLECTION ACTIVITY

32. Have you received phone calls from the collector?
☐ Yes ☐ No
33. Approximate call frequency:
34. Have you experienced any of the following? (check all that apply)
☐ Threats of lawsuit
☐ Threats of wage garnishment
☐ Calls outside normal hours

- ☐ Contact with third parties
 - ☐ Pressure or misleading statements
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SECTION 8 — PAYMENTS AFTER CHARGE-OFF

35. Have you made any payments after the loan was charged off?
☐ Yes ☐ No
36. Date of last payment (if any):
37. Amount of last payment:
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SECTION 9 — CREDIT REPORTING

38. Is this debt appearing on your credit report?
☐ Yes ☐ No
39. Which credit bureaus are reporting it?
☐ Experian ☐ Equifax ☐ TransUnion
40. Have you disputed the credit reporting?
☐ Yes ☐ No
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SECTION 10 — CLIENT OBJECTIVE

41. What is your primary goal right now?
☐ Stop collection activity
☐ Understand my options
☐ Correct credit reporting
☐ Resolve the debt
☐ Other:
42. What is your biggest concern about this situation?
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SECTION 11 — DOCUMENTS (OPTIONAL BUT HELPFUL)

Please attach copies of:

- collection letters
- validation responses
- credit reports

- payment records
- any court papers

SECTION 12 — CLIENT ACKNOWLEDGMENT

I understand that:

- this questionnaire review is a **\$75.00 paid analysis service**
- the service provides factual review and issue identification only
- no outcomes or results are guaranteed

Client Name:

Signature:

Date:

INTERNAL NOTE (NOT SHOWN TO CLIENT)

This questionnaire is intentionally structured to:

- identify standing defects
- expose validation failures
- flag charge-off inconsistencies
- evaluate timing and statute-of-limitations risks
- determine whether document drafting is appropriate

If you want next, for an additional fee of \$500.0 I can proceed to create a
FDCPA COMPLAINT FOR VIOLATIONS OF THE FAIR DEBT COLLECTION
PRACTICES ACT (15 U.S.C. §§ 1692–1692p)