

STUDENT LOAN DEBT COLLECTION PAID INTAKE & ANALYSIS QUESTIONNAIRE (\$75.00 Analysis Fee)

IMPORTANT NOTICE (PLEASE READ)

This questionnaire is part of a **paid intake analysis service**. The **\$75.00 fee covers professional review and analysis** of the information you provide.

This service:

- identifies documentation gaps, inconsistencies, and potential violations
- evaluates whether further action may be appropriate
- does **not** guarantee a specific outcome
- does **not** include writing letters or legal documents

SECTION 1 — CLIENT IDENTIFICATION

1. Full legal name (as shown on collection notices):
2. Any other names used on loan records:
3. Mailing address:
4. Email address:
5. Phone number:
6. State of residence:
7. Have you lived in another state since the loan originated?
 Yes No
If yes, list state(s) and approximate dates:

SECTION 2 — LOAN BACKGROUND

8. Type of student loan (check all that apply):
 Federal
 FFEL
 Perkins
 Private
 Unsure / Mixed
9. Original lender or loan program (if known):
10. School(s) attended related to this loan:

11. Dates of attendance (approximate):
12. Did you complete the program? Yes No
13. Approximate original loan balance:
14. Current balance being claimed by the collector:

SECTION 3 — SERVICING & HISTORY

15. List any loan servicers you remember (in order if possible):
16. Were you notified in writing when servicers changed?
 Yes No Unsure
17. Do you recall receiving periodic billing statements before default?
 Yes No
18. Have you ever received a complete payment history?
 Yes No

SECTION 4 — DEFAULT & CHARGE-OFF

19. Do you know when you first missed a payment?
 Yes No
If yes, approximate date:
20. Were you notified that the loan was in default?
 Written notice
 Verbal notice
 No notice
 Unsure
21. Were you notified that the loan was **charged off**?
 Yes No Unsure
22. Approximate date of charge-off (if known):
23. Did the charge-off notice include a breakdown of:
 - principal? Yes No
 - interest? Yes No
 - fees? Yes No

SECTION 5 — THIRD-PARTY DEBT COLLECTOR

24. Name of the current debt collection agency:

25. Date you first heard from this collector:

26. Method of first contact:

Letter Phone Email Credit report

27. Did the first written notice include:

- amount of debt? Yes No
- name of creditor? Yes No
- notice of your right to dispute within 30 days? Yes No

SECTION 6 — VALIDATION & DISPUTES

28. Have you ever disputed this debt in writing?
 Yes No

29. If yes:

- Date dispute was sent:
- Method (mail, email, other):

30. Did the collector respond?
 Yes No

31. If yes, what did they provide? (check all that apply)

Account summary only
 Payment history
 Copy of promissory note
 Proof of ownership / assignment
 Affidavit only
 Other:

SECTION 7 — COLLECTION ACTIVITY

32. Have you received phone calls from the collector?
 Yes No

33. Approximate call frequency:

34. Have you experienced any of the following? (check all that apply)

Threats of lawsuit
 Threats of wage garnishment
 Calls outside normal hours

- Contact with third parties
- Pressure or misleading statements

SECTION 8 — PAYMENTS AFTER CHARGE-OFF

- 35. Have you made any payments after the loan was charged off?
 Yes No
- 36. Date of last payment (if any):
- 37. Amount of last payment:

SECTION 9 — CREDIT REPORTING

- 38. Is this debt appearing on your credit report?
 Yes No
- 39. Which credit bureaus are reporting it?
 Experian Equifax TransUnion
- 40. Have you disputed the credit reporting?
 Yes No

SECTION 10 — CLIENT OBJECTIVE

- 41. What is your primary goal right now?
 - Stop collection activity
 - Understand my options
 - Correct credit reporting
 - Resolve the debt
 - Other:
- 42. What is your biggest concern about this situation?

SECTION 11 — DOCUMENTS (OPTIONAL BUT HELPFUL)

Please attach copies of:

- collection letters
- validation responses
- credit reports

- payment records
- any court papers

SECTION 12 – CLIENT ACKNOWLEDGMENT

I understand that:

- this questionnaire review is a **\$75.00 paid analysis service**
- the service provides factual review and issue identification only
- no outcomes or results are guaranteed

Client Name:

Signature:

Date:

INTERNAL NOTE (NOT SHOWN TO CLIENT)

This questionnaire is intentionally structured to:

- identify standing defects
- expose validation failures
- flag charge-off inconsistencies
- evaluate timing and statute-of-limitations risks
- determine whether document drafting is appropriate

If you want next, for an additional fee of \$500.0 I can proceed to create a FDCPA COMPLAINT FOR VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT (15 U.S.C. §§ 1692–1692p)